



Case Study

"Not all stains are created equal"

Type of Mark/ Stain?	Age of stain?	Material type?	Application details.	Conclusions.
Fountain Ink	Unknown	Cotton	Direct with pen	Multiple applications

Additional comments: Nataly from Leeds opted for our 'Send and Return' after struggling with a fountain ink spill. We discovered that the multiple layers in the cuff made the removal a little more problematic than normal. With a small adjustment and a little patience we were able to effectively recover her husbands shirt.



Initial application of system was left for 1 hour and even though there is some impact on the stain it did not remove as the customer expected.

We agreed to collect, examine and return the item.



The shirt was examined to determine why the **MX14** solution had not removed the ink mark as expected. Cotton material is difficult to remove stains from as the nature of the material allows for the "marks" to be full absorbed into the core of the material.

To compound the problem this shirt has a multiple layered cuff, with over 12 layers and all layers are now contaminated with ink.



The solution for this is one of persistence and determination. We directly applied the **MX14** solution and left overnight.

To effectively remove the mark we treated the area on 4 separate occasions with overnight soaks.



The final wash was adjusted from a cold short wash to a medium 60c wash, with the addition of normal washing powder.

When applying the system patience is the key. **APPLY**, Soak the area. **LEAVE**, Overnight is best. **WASH**. In this case a warmer wash is preferable due to the multiple layers.

Any questions contact us at:
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